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Attorney Docket No.: 27996-133
(formerly 103180-45024)

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Peter Tavernese Jr. Examiner: Nguyen, Quynh H.
Serial No.: 09/745,305 Group Art Unit: 2614
Filed: December 21, 2000 Confirmation No: 2060
Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH
CUSTOMER SERVICE AGENTS**

MAIL STOP AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**NOTICE OF APPEAL TO THE BOARD OF PATENT APPEALS AND
INTERFERENCES UNDER 37 C.F.R. §1.191**

Pursuant to 37 C.F.R. §1.191, Applicant hereby appeals to the Board of Patent Appeals and Interferences from the Examiner's October 13, 2006 Final Office Action finally rejecting the claims in the above-identified application. A check in the amount of \$500.00 for filing this appeal is enclosed herewith, as required by 37 C.F.R. § 1.17(b). Applicant is filing concurrently herewith a petition for a one-month extension of time pursuant to 37 C.F.R. §1.136(a)(1) and the required fee in the amount of \$120.00. With the extension, the Notice of Appeal is due on or before February 13, 2007.

The Director is authorized to charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Ref. No. 27996-133, Customer No. 35437. A duplicate copy of this Notice is enclosed.

Respectfully submitted,

Dated: February 13, 2007

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